



Specialist serious injury solicitors



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Family first

If you need a trusted legal professional to represent you or your family following a traumatic incident, catastrophic injury or fatality you can rely on us to be on your side.

We are a specialist law firm with a 'family first' approach to helping people who have experienced a traumatic life-changing event.

With offices across the country our team of award-winning lawyers stand ready to offer expert advice at a time when your family needs it most.

We will focus on *you* as an individual, identify your specific needs and work to help you as a priority.

Serious injury

Serious injury affects everyone in the family and we'll ensure that everything is in place for you to begin your recovery - physically, mentally and financially.

We understand the knock-on effect that sustaining a catastrophic injury has on your health, wellbeing and financial security. You'll need additional medical support and you may be off work for quite some time.

Our award-winning team helps families to quickly secure the financial compensation, rehabilitation and support packages needed to speed up the recovery process following a serious injury.



Spinal injuries



Brain & head injuries



Limb loss / amputations



Multiple injuries



PTSD

Serious injury



We provide expert legal advice to people who have sustained serious and life-changing injuries. Examples include:

- ✓ Road traffic collisions
- ✓ Workplace injuries
- ✓ Injuries in public places
- ✓ Terror incidents

We will engage and arrange specialist healthcare, rehabilitation and support professionals to make sure our legal services are perfectly aligned with your personal needs.

We also work alongside some of the UK's leading charities who specialise in supporting people who have sustained life-changing injuries. These include:



Spinal Injuries Association is a charity devoted to helping people affected by spinal cord injuries and ensuring they get the best care and information as soon as possible after sustaining their injury.



Brake is a road safety charity working with communities and organisations across the UK to stop the tragedy of road deaths and injuries. They campaign to make streets and communities safer for everyone, and support people bereaved and seriously injured on roads.



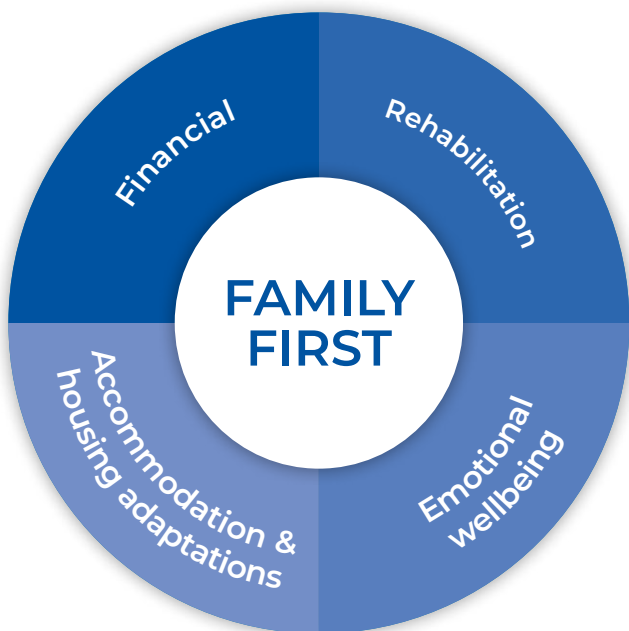
Headway is the UK wide charity that works to improve life after brain injury by providing vital support and information services to all those affected.



Matt Hampson Foundation is a charity that helps and supports all those injured through sporting activities.



SAMM (Support after Murder and Manslaughter) is a registered charity offering support to those bereaved by murder or manslaughter.



Family first

We are committed to supporting you and your family from the very beginning.

That's why a member of our experienced team will visit you personally and we'll dedicate ourselves to assessing your situation and managing a legal strategy that works for you and your family.



Have you experienced the death of a loved one?

HCC Solicitors takes a 'family first' approach when a fatality occurs.

We've represented bereaved families for more than three decades. During this time, we have earned a reputation for our 'family first approach' to getting justice – and the truth for our clients.

We understand that every incident that leads to a fatality has a devastating impact on family life. Our experienced team ensures that the legal process adhered to is in the best interests of the family.

Personal service for your family

The sensitive nature of fatalities means we prioritise you and your needs at what can be a very difficult time. This includes visiting you **personally** at a place convenient to you to discuss next steps and how we can help you and your family.

Truth and justice

As well as securing financial compensation for families sadly dealing with the aftermath of a fatality, we understand that **truth** and **justice** are often a higher priority. We will support you every step of the way through the legal process in order to help find the answers you need. If you or your family were financially dependent on your loved one, it is essential that you instruct a lawyer who has the relevant knowledge and experience in legal financial procedures as soon as possible so they can assist you in continuing to support yourself and your family.

The death of a family member through no fault of their own devastates families. That's why we will handle your case with great care and sensitivity.

Our experts support families in a wide range of fatal injury situations including:

Fatal Road and Traffic Incidents

- Vehicle collisions involving cars, motorcyclists or HGVs
- Cycling incidents
- Incidents involving pedestrians
- Public transport incidents involving buses or coaches

Fatal Workplace Incidents

- Falls from height
- Incidents involving unguarded or faulty machinery
- Workplace vehicle incidents
- Incidents where fatal injury occurred after a slip, trip, or fall
- Exposure to harmful gas or chemicals that lead to a fatality

We also support families if a loved one has suffered a fatal injury due to murder or manslaughter. We understand that losing a loved one is a very distressing time for any family and our empathetic lawyers will support you to ease the burden of what can be a daunting legal process.

Inquest support

The unexpected death of a relative is a shock for everyone in the family... whatever the circumstances.

If a death is the result of a road traffic collision or sustained in the workplace and the circumstances are unclear it can be a confusing, traumatic and emotional time.

Inquests occur for a number of reasons but primarily exist to ascertain the truth of what happened. Multiple professionals and agencies, including the police and the HSE, may be involved in the investigation.

Specialist inquest support lawyers

When you instruct HCC, our specialist team will represent your interests during this distressing time.

We will liaise pro-actively with all the professionals who are investigating the incident and will represent you and your family in official proceedings at the Coroners' Court. We will liaise with the Coroner, keep you informed of timescales and outcomes and support you at any pre-inquest reviews as well as the inquest itself.

In addition, we also collaborate with a range of specialist charities and trusted support organisations who can assist with bereavement support and counselling.

Peace of mind

If you have experienced the death of a loved one you may also experience the loss of financial support and we will seek to secure early funding in the form of interim payments in the immediate aftermath to support you during this time.

We provide comprehensive support to families at a time when you need an experienced lawyer and we will seek to obtain the answers you want about what happened.

Interim Payments

Interim payments are payments that your lawyer can secure before the case settles from the information you provide about your financial needs. This will ease any financial pressures you have during the legal process and give you peace of mind by taking away any money worries you may have.





Incidents involving terrorist attacks

Nobody expects to become a victim of a terrorist attack and it can be a challenge to know what to do in the aftermath or where to turn to for specialist legal advice.

The important thing to know is that there is **expert help** and support available for victims and their families.

A robust legal process exists in the UK which is available for victims and survivors of terror incidents. The effect of experiencing a traumatic incident like a terrorist attack has a profound impact physically and psychologically on everyone affected.

Our specialist team, led by **Patrick Maguire**, represents victims of terror and their families with great care and sensitivity. Patrick was personally instructed by a number of people injured or on behalf of the families for people that were killed in the **Westminster** attack, the **London Bridge / Borough Market** attack and the Novichok nerve agent attack in **Salisbury**.

We also represent bereaved families at inquests ranging from local Coroners' courts to the Old Bailey.

We take great care to assess your own personal situation and establish a clear legal pathway to obtain not only financial recompense, but the **intensive rehabilitation** and **therapy** you will require.

Getting justice

We manage the process of dealing with the Criminal Injuries Compensation Authority (CICA) which is a public body established to provide recompense for the victims of terrorism.

Depending on the circumstances of the terror attack there may also be legal options to pursue third parties.

Loss of earnings, mental health suffering and physical alterations to your home following a **life-changing injury** will all be assessed and managed by our expert lawyers.

Our team is vastly experienced in dealing with terror incidents and the professionals and authorities involved in the investigation.

Accurately calculating the lifetime cost of recovery is essential. Our team gives you the assurance and stability you need for the entirety of your recovery journey and beyond.





The background is a dark blue gradient with a network of thin, light blue lines connecting small white dots. The lines and dots form a complex, interconnected pattern that resembles a molecular structure or a network diagram. The text is centered in the middle of the image.

Partnerships Consultants

Consultants

Trust and confidence in an investigation process is essential for families as they struggle in the aftermath of catastrophic injury or fatality.

Our 'family first' approach is reflected in the victim-oriented, empathetic approach used by modern 21st century emergency services and statutory agencies.

All our consultants have impeccably served in various Police Forces and are proud to continue to deliver training and development to serving officers and other organisations on a wide range of themes geared towards supporting victims.

Our team of consultants collaborate with our lawyers to ensure that organisations are kept up to date with not only civil procedures but legal processes, changes in the law and case experiences that reflect the demands of the modern emergency responder.

We strongly believe that effective communication makes a real difference to the experience of victims.

HCC Solicitors and our consultants are proud of the first-class relationships with non-profit organisations who seek to provide important support and advice to people in life-changing circumstances they have never experienced before.

At the time when families need it most, you can be sure that our experts will serve a complementary role to the support network surrounding a victim.

Steve Williams

Partnerships Consultant



Steve Williams successfully completed 30 years of exemplary service with the Metropolitan Police, retiring in January 2017. He has extensive investigative experience across serious and specialist investigations, having worked much of his career on the London Homicide Command. During his time on the command, he specialised in family liaison, exhibit management, and suspects and witness interviewing. His experience and training saw him deployed as a lead Family Liaison Coordinator at the Family Assistance Centre for the London bombings in 2005. In 2010 he was the Exhibits Team Lead for Operation Finlayson, the investigation into the death of MI6 agent Gareth Williams. In 2014 he was appointed the Ante-Mortem Exhibit Officer for the MH17 Ukraine air crash, advising on the forensic strategy across multiple family liaison deployments throughout the UK.

Steve is considered a hands-on practitioner, very much a team player with the ability to lead in high pressure environments. He was commended several times by the Metropolitan Police for his work as a Family Liaison and Exhibits Officer on complex homicide investigations. Recognised and commended by Westminster Council as a Family Liaison Coordinator for his role in Operation Theseus following the terrorist attack in London on the 7 July 2005.

As a qualified accredited trainer, the Met's Training Command commended him for his work in re-developing and delivering the Met's Specialist Interview course for suspects and the National Interview Advisor course.

Steve was subcontracted in April 2021 as one of three partnership consultants supporting the newly formed Partnerships and Charities team at HCC solicitors.

Contact details



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Steve Davies

Partnerships Consultant



Steve served in the Royal Air Force (1987-1993) and then as a Detective in Devon and Cornwall Police between (1993-2021). Steve retired from the force as a Detective Inspector PIP 3 Senior Investigating Officer (SIO) having led a Major Crime Investigation Team for 8 years. In that time, he was involved in more than 120 murder and manslaughter cases – including deaths occurring in the workplace.

Steve also consulted as the Force 'PIP3' Review Officer for Devon & Cornwall Police on major cold case investigations and reviews.

As a previous lead of the Plymouth Public Protection Unit, he has vast experience of investigating domestic abuse and safeguarding.

Steve trained about the signs and symptoms of domestic abuse to police, student doctors, paramedics and social workers at Plymouth University. He also trained serving doctors, GP's and nurses at Plymouth's general hospital in recognising and dealing with Domestic Abuse victims.

Steve was the Devon & Cornwall Force lead, the South West regional lead for Family Liaison and a member of the Family Liaison National Executive Board for 8 years. Working on many high profile mass disasters (including the Tunisia terrorist attack of 2015) he is a trusted and knowledgeable source of insight for FLOs across the UK.

Steve now works as a qualified independent training consultant where he is a Subject Matter Expert on Family Liaison, Disaster Victim Identification and other major crime investigation topics.

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Cheryl Pinner

Partnerships Consultant



Cheryl is a passionate advocate for the role fulfilled by Family Liaison Officers (FLO). During her police career of which the last 14 years were spent in the role of Family Liaison Coordinator, Cheryl was deployed to national and both regional and local cases including the 7/7 London bombings. Her family liaison training took her as far afield as United Arab Emirates UAE giving advice and training on disaster victim identification.

In 2009 Cheryl was awarded the award for outstanding contribution to family liaison for her dedication, commitment and passion in helping support families, officers and support services. Cheryl has also received numerous commendations for her work in the world of FLO.

She was instrumental in setting up the critical incident support team which supported FLOs on deployment.

Cheryl studied child psychology and law at Portsmouth university, grief and bereavement management at Cambridge university and has a BA Hons degree at Sunderland university in applied investigations.

Following retirement, Cheryl was the project lead for London based Human Tissue Act and continues to teach police and other agencies in family liaison.

Cheryl is also a trustee of Embrace Child Victims of Crime.

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Our people

Martin James

Director

Martin qualified in 2003 and joined HCC Solicitors from Slater & Gordon where he was the National Head of Serious Injury. Martin is a Partner and Director. An expert in serious injury and fatal incident litigation, Martin has a hands on approach to helping people and families rebuild their lives. This has allowed him to achieve numerous landmark results for clients.



Contact details



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07932 668 019

Mike Molloy

Partner

Mike specialises in representing individuals and families affected by catastrophic and life-changing injuries, including injuries to the brain, spine and multiple muscular-skeletal trauma. Mike has an in-depth knowledge of the Rehabilitation Code and seeks to maximise the benefits it can provide for people with catastrophic injuries. This includes accessing early physical and psychological rehabilitation support following discharge from hospital.



Contact details



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Patrick Maguire

Partner

Patrick and his team in London represent people who have suffered serious or catastrophic injury and families who have lost a loved one.

Patrick is often instructed on behalf of victims of spinal cord injury, brain injury, amputation, fractures to bones and psychiatric trauma. Patrick has strong links with various charities and organisations that help provide support to his clients beyond a compensation claim. Patrick is often instructed on high profile cases.



Contact details



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Amber Braybrooke

Associate Partner

Amber acts for people who have suffered life changing injuries. The claims are complex, high value and/or high-profile in nature and consist of **Spinal Cord Injuries (SCI), Traumatic Brain Injuries (TBIs) and Orthopaedic Injuries** requiring amputation. Amber has also provided legal presentations to the Police Federation, Family Liaison Officers (FLOs), Senior Investigating Officers (SIOs) and The British Transport Police (BTP) regarding the Civil Claims Process.



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Joe Speed

Partner

Joe specialises in serious injury cases and has handled actions for clients suffering from serious brain and orthopaedic injuries. He understands the physical, emotional, relationship and financial difficulties that injured clients routinely face following accidents. As such, Joe approaches cases with sensitivity and takes time to translate legalese to make the process understandable and less daunting.



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Corey Smith

Associate

Corey is based in our Birmingham office and specialises in advising people who have been seriously injured – and their families. As well as serious injuries sustained following road traffic collisions he also guides people who have been injured in the workplace. Corey secures rapid rehabilitation services and works closely with insurers to ensure clients get the treatment they need.



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Kelly Hutton

Partner

Kelly advises clients who have experienced catastrophic and life-changing injuries including injuries to the head, brain, spine and multiple muscular-skeletal trauma including amputations. Kelly deals with cases involving both adults and children. Kelly focuses on secure rapid rehabilitation for clients and helping families through the legal process to help them in the aftermath of a serious incident.



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Victoria Higgins

Partner

Victoria is a Partner at HCC and she represents clients nationally and internationally. She is best known in the North West region for representing 12 of the 22 victims who were fatally injured in the bombing at the Manchester Arena. Victoria specialises in catastrophic claims acting for clients who have sustained life changing spinal cord injuries, brain injuries and limb loss alongside other orthopaedic and psychiatric injuries. She also represents bereaved families in fatalities at inquests, public inquiries and civil actions.



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Philippa Simpson

Partner

Philippa is a Partner at HCC and has more than twenty years of working with seriously injured clients and their families. Philippa has developed excellent relationships with our clients, other legal professionals and has a trusted network of independent experts nationwide.

Philippa understand that clients who have sustained a life-changing injury worry about the future and she does everything she can to provide peace of mind and assurance for their families.



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Hollie Muckley

Solicitor

Hollie is a Solicitor based at our London office and is vastly experienced in handling highly sensitive, complex and high value matters. During the past ten years her professional experience includes representing the victims of high-profile international terrorism incidents, fatalities and life-changing injury and trauma cases. As a senior professional in our London office Hollie is trusted by colleagues and clients to deliver expert guidance in life-changing injury cases, fatalities and major public incidents.



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Joe Dodman

Senior Associate

Joe is a Senior Associate with over 20 years' experience dealing with fatal and catastrophic injury claims. He acts for people nationwide who have been involved in road traffic collisions or who have been injured or killed in the workplace or as a result of public and occupier's liability or medical negligence. Joe supports clients throughout the criminal, coronial and civil process and engages insurance companies at an early stage to assist people who have an urgent financial need and obtain access to private rehabilitation.



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Mark Copley

Senior Associate

Mark is a Senior Associate at HCC in Birmingham and is an experienced personal injury solicitor with highly honed skills in handling complex, catastrophic injury cases. These cases include life changing brain injuries, spinal injuries, amputations and cases involving children and other protected parties. Mark has years of experience dealing with road traffic collisions, employers' liability, public liability, criminal injuries compensation authority claims and claims against the Motor Insurers' Bureau.



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Firdous Patel

Solicitor

Firdous is a qualified Solicitor and works on a variety of serious injury and catastrophic injury cases. Thriving upon complex and challenging cases she has secured settlements worth millions of pounds for clients. Firdous always acts in the best interests of her clients and that of their family and is friendly, approachable and professional.



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Michelle Weaver

Partner

Michelle plays a key role in guiding clients who have sustained life-changing injuries. She is an expert in Lasting Power of Attorney and helps clients as their deputy (and therefore authorised by the Court of Protection to make decisions on behalf of a person who lacks mental capacity, that are in their best interests). Michelle is able to represent our clients in the High Court as well as the Court of Protection.



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Nicole McCrann

Associate

Nicole McCrann is a Solicitor in our Major Trauma Serious Injury Department. Nicole has a range of experience in handling civil claims for clients who have sustained traumatic brain injury, spinal cord injury, psychological injury (including PTSD), severe orthopaedic injury, chronic pain and fatal injury cases. Nicole's biggest motivation is to provide a compassionate service for our clients who require assistance at what is often the worst time of their lives. This includes providing legal advice, support and securing funds for rehabilitation and loss of income to allow peace of mind during the litigation process and beyond.



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Where to find us



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Midlands

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South

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**Our lawyers are happy to visit you
and your family in any location in
England & Wales.**

www.hccsolicitors.com

Charities & partnerships

We are proud to support and collaborate with a wide range of organisations that support people who have been seriously injured and families who have suffered a bereavement.





Specialist serious injury solicitors

If your family has been affected
by a serious injury or fatal incident
please contact one of our specialist
solicitors on **0330 175 7770**, or email
helpwithenquiries@hccsolicitors.com



Catastrophic
Injury Team
of the Year



Winner
Claimant Lawyer
of the Year



Winner Medium
sized Law Firm
of the Year



Winner Law Firm
of the Year

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